



CEN approach on addressing environmental issues in product and service standards

Developed by SABE and CEN/Environmental Helpdesk

Adopted by CEN/BT Resolution 4/2010 - March 2010

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standards – March 2010

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Executive summary

Purpose

The key objective of the “**CEN approach on addressing environmental issues in Product and Services Standards**” is to put in place a general framework to promote and ensure a better inclusion of environmental aspects in European Standards.

By systematically addressing environmental issues in standardization, the environmental impacts of products and services can therefore be reduced.

The CEN approach intends to address particularly those Technical Bodies and Sectors with significant environmental impacts while raising awareness on environmental issues in all CEN Technical Bodies.

Elements

The CEN approach allows to:

- work by **priorities** and targets those Technical Bodies with the most relevant environmental impact;
- provide extensive and varied **support** to all CEN Technical Bodies allowing them to select the most appropriate option(s): training, generic and tailored workshops, environmental guides, the Environmental Framework (www.cen.eu/sh/ehd);
- initiate the **environmental thinking** at the earliest stage of the standard drafting with the introduction of **mandatory** elements in the standardization process:
 - Inclusion of an environmental clause in the TC Business Plan
 - Inclusion of an environmental clause in New Work Item proposals and formatted resolutions on adoption of New Work Items
 - Standing item on TC meeting agenda
 - Inclusion of environmental issues while reviewing TC title and scope
- Make a **transparent** system available to all stakeholders in order to:
 - Communicate **reports** on Technical Bodies environment-related activities
 - Monitor **progress** and review **results**
 - Take corrective **actions**
 - Give appropriate **guidance**
 - Identify possible **gaps**

Key players – Roles and responsibilities

The implementation of the CEN approach involves the following key actors:

- **CEN Technical bodies**

Take all necessary actions to systematically address environmental issues in the standardization drafting process

- **CEN Strategic Environmental Committees (e.g. SABE¹)**

Ensure that adequate processes are put in place to provide CEN Technical Bodies with appropriate support and expertise and increase environmental awareness

- **Stakeholders (e.g. Consumer and Environmental NGOs, European Commission, Industry federations...)**

Participate in the relevant committees to express their opinions and particular requirements on the inclusion of environmental aspects in European standards

- **NSBs**

Promote initiatives and projects at national level and share best practices among CEN members

¹ Strategic Advisory Body on Environment

1. Introduction

1.1 Scope

Noting the political background, notably the calls for action by the European Commission, CEN/BT's request to develop a strategic document and other stakeholders' (definition of stakeholder see sub-clause 3.3) request to harmonize existing tools and approaches, this document

- describes the procedures, workflows, elements etc. that are required to better address environmental issues in European standardization activities²; and
- identifies responsibilities of different key players in the process.

1.2 Purpose

This document

- is intended to be a living document and describes the current state of discussion regarding environmental issues in standardization;
- has a bearing on all stakeholders and committees that are active in the environment sector in CEN, i.e.
 - the CEN Strategic Advisory Body on Environment (SABE);
 - its team on environmental issues in product and service standards (ENIS);
 - the CEN Environmental Helpdesk (EHD);
 - CEN Technical Bodies, including CEN Technical Committees (TC), CEN Project Committees (PC) and CEN/TC Working Groups (WG);
 - National Standards Bodies (NSB); and
 - stakeholders from e.g. non-governmental organizations (NGO).
- intends to particularly address those Technical Bodies and Sectors with significant environmental impacts while raising awareness for environmental issues in all Technical Bodies within CEN

1.3 Overall goal of addressing environmental issues in standardization

The overall goal of CEN activities relating to environment and product or service standardization is to achieve a high environmental quality of standards in order to contribute to sustainable development. By systematically addressing environmental issues in standardization the environmental impact of products or services can, for example, be directly reduced.

² "Product and service standardization" can in some cases also include standardization of processes and other issues.

This can be achieved by

- strategic measures, e.g.
 - raising awareness for environmental aspects among stakeholders;
 - making available supporting tools and solutions;
 - facilitating the dialogue between all stakeholders to ensure that all needs with respect to the integration of environmental aspects in standards have been identified and made transparent;
- technical measures, e.g. by providing environmental expertise and recommendations for inclusion of environmental provisions in standards.

2. Elements for addressing environmental issues in standards

2.1 Priorities

Although the CEN Approach generally applies to all Technical Bodies within CEN, resources for implementing the approach are limited on all levels. Therefore, priorities have to be defined in order to use the limited resources in an efficient manner and target the most relevant environmental aspects and consequently the Technical Bodies having the most significant environmental impacts.

The process of priority setting involves the following steps and shall be done by the EHD in consultation with ENIS and its stakeholders:

1. Identification of priority environmental issues;
2. Identification of relevant TCs;
3. Identification of stakeholder needs;
4. Check improvement regularly (at least every 3 years).

For identifying priority environmental issues, European environmental policy strategies and documents, e.g. discussions on Integrated Product Policy (IPP), Sustainable Consumption and Production (SCP) or European Environment Action Programmes should serve as an appropriate basis.

The subsequent selection of relevant Technical Bodies will be based on sector, existing business plans, title and scope of the committees as well as their current work programme, and the relation of those to the identified priority environmental issues.

Having identified relevant Technical Bodies, stakeholders in ENIS will be consulted on:

- the selection of relevant new work items;
- the selection of relevant draft standards;
- possible revisions of existing standards;
- initiation of new standardization work;

- organization of workshops; and
- development of horizontal guidance documents.

As priorities may change over time, the detailed priority areas will have to be updated/ revised periodically.

2.2 Environmental support

There are several ways in CEN of supporting Technical Bodies and Working Groups (WG) in addressing environmental issues - some are more generic, others are rather specific and tailored to the needs of particular committees.

2.2.1 Generic environmental support for Technical Bodies

Offered material includes e.g.:

- environmental guides and checklists;
- generic training courses, an e-learning module and EHD workshops, including information on environmental issues in general, existing tools and approaches etc.; and
- examples of standards that already cover environmental aspects.

These tools and approaches help in raising awareness within Technical Bodies for the importance of environmental issues, but even more important, offer possible solutions and various ways forward to Technical Bodies willing to develop an environmental approach.

These tools are included in the **Environmental Framework**. The Environmental Framework is a toolbox available on the CEN website at www.cen.eu/sh/ehd. It includes information, training, examples, and guidance on generic, sector and product related issues for Technical Bodies who wish to consider environmental issues in European Standards.

2.2.2 Tailored environmental programmes for Technical Bodies

Tailored environmental programmes are targeted at Technical Bodies who wish to work on a particular environmental subject or develop a deeper understanding for environmental issues. They are developed by the EHD in consultation with ENIS.

Objectives of tailored environmental programmes are multiple:

- to help Technical Bodies to better understand how their sector and products/services covered in standards interact with the environment and how standards could help limiting the associated adverse environmental impacts;
- to provide adequate support according to Technical Bodies' needs e.g. specific environmental expertise from external sources;
- to empower Technical Bodies and develop internal knowledge when it comes to initiate the environmental thinking for upcoming projects, i.e. new work items;

- to provide drafting guidance on the integration of environmental aspects in TC Business Plans, New Work Item forms etc. (see sub-clause 2.3); and
- to develop horizontal guidance and best practice on horizontal topics e.g. how to address greenhouse gas emissions in a specific sector or hazardous waste in the healthcare sector.

There are various offers of tailored environmental guidance within CEN, for example:

- **tailored workshops** offered by EHD, where Technical Bodies will have the opportunity to evaluate the environmental performance of their standards and address their specific environmental issues. In this context, Technical Bodies will be invited to identify those standards candidates for assessment and further integration of environmental aspects;
- **open environmental workshops** could establish a platform to share good practice and experience from e.g. Technical Bodies, stakeholders or NSBs. They could be initiated by EHD or stakeholders and should be organised as open workshops involving e.g. representatives of environmental and consumer interests. This would also include workshops for different target groups, e.g. CEN sectors, one or more Technical Bodies or NSBs and could cover different subjects e.g. the coverage of chemical requirements, emissions, labelling etc;
- **tailored training courses** on environmental issues for specific target groups, e.g. specific CEN Sectors, specific Technical Bodies, their secretaries or CEN members.

2.2.3 External support

In cases in which the necessary knowledge for a certain project is not available within CEN (Technical Bodies, EHD, participating stakeholders etc.), the use of **paid external consultants** for certain priority areas may have to be considered, provided that funding is available. This would include e.g. the screening of draft standards, the preparation of horizontal guidance documents on certain issues, literature search or the planning of environmental workshops.

2.3 Mandatory elements in the standardization process

Mandatory elements are generally useful for introducing systematic processes. In European standardization, mandatory elements have been introduced to allow for a more systematic approach for addressing environmental issues in the work of Technical Bodies.

The current mandatory elements aim at raising environmental awareness within Technical Bodies and progressing in the greening of standards while keeping the additional workload to a minimum.

2.3.1 CEN/TC Business Plans (CEN/BT Resolution C091/2008)

An additional sub-clause on environmental issues shall be included into the Business Plans of TCs. The objective of this step is to initiate the discussion on environmental issues on a broader level within the Technical Body. Technical Bodies should

become aware of the environmental aspects of their products or services and systematically plan how to address them.

According to the business plan template, which is provided in CEN BOSS, the environmental information shall be placed in a sub-clause in section 4 on "Objectives of the CEN/TC and strategies for their achievements".

The business plan template also contains drafting instructions on which information to provide. This includes:

1. A review of the key environmental issues associated with the scope of the work covered by the CEN/TC;
2. How these will be reflected in all New Work Item Proposals (NWIPs) and formatted resolutions when new work items are adopted by the CEN/TC;
3. Objectives regarding addressing environmental issues and consideration of how to assess progress in achieving those objectives.

2.3.2 New work item proposal forms (Forms A & N) (CEN/BT Resolution 27/2008)

Questions on environmental issues shall be included in the new work item proposal forms. The objective of this step is to initiate the discussion on environmental issues of a specific project within the Technical Body before the adoption of the NWIP (see next step) of the respective project.

Two questions have to be addressed:

1. Which environmental aspects are likely to be relevant to the work item (e.g. use of materials and energy, emissions to air, waste)?
2. How do you plan to address these environmental aspects (e.g. contact EHD, use environmental checklist, bring environmental expertise to the committee)?

2.3.3 Formatted resolutions on adoption of NWIP (CEN/BT Resolution C092/2008)

Environmental issues shall be included in the formatted resolutions³ sent to CCMC by means of including similar mandatory questions like in the New work item proposal forms in a new section called 'Environmental aspects in the New Work Item'.

2.3.4 Standing item on the meetings agenda (CEN/BT Resolution 27/2008)

All Technical Bodies shall include the item "Environmental aspects" in their meeting agendas to regularly review their environmental strategy and actions. An updated form is provided in CEN BOSS.

It is also considered good practice for WGs to include a similar item in their agendas.

³ TCs secretariats send to CCMC either 1) formatted resolution called 'Adoption or activation of a 'New Work Item' in case the TC wants the NWIP to be registered so that they can start the work; 2) a slightly different formatted resolution called 'Pre-adoption of a potentially new work item (preliminary stage)' in case the TC wants to file the proposal without activating it immediately

2.3.5 Review of title and scope of Technical Committees or Project Committees

In the view of not excluding environmental issues from the work of Technical Bodies, they shall regularly review their titles and scopes.

This particularly applies to committees the titles and scopes of which are currently limited to a specific aspect, e.g. safety.

2.4 Data collection and report

Information shall be made available by the CEN/EHD to stakeholders about how environmental issues are covered in a specific standard throughout its whole development process. The objective of this measure is to allow EHD and stakeholders to keep track of environmental discussions in relation to a specific project. With the help of this information, EHD and stakeholders can monitor the progress, take action to ensure the implementation of the various BT resolutions outlined in section 2.3, and, if necessary, give guidance on environmental issues at the earliest possible stage.

The information to be collected by EHD shall include:

- Revised/new Business Plans
- NWIP forms
- Formatted resolutions on adoption of NWIs (TCs delegated decisions)
- Working drafts
- Enquiry draft dispatched to CCMC
- TC meeting agenda
- TC resolutions
- TC meeting reports

EHD will communicate the information to stakeholders on a regular basis.

2.5 Transparency

Actions in relation to environmental issues that are being taken in the Technical Bodies have to become visible to stakeholders. Therefore, a transparent system is needed to allow stakeholders to comment on these actions and to allow Technical Bodies to subsequently justify them (accountability).

EHD provides any relevant information from Technical Bodies to the stakeholders through the Environmental Bulletin, which is published around 10 times per year.

The Environmental Bulletin is available in the Environmental Framework (see sub-clause 2.2.1) and sent by e-mail to all CEN/TC secretaries, contains relevant publicly available information on environmentally related activities of Technical Bodies and allows to:

- report to stakeholders;

- identify possible gaps in the environmental awareness of Technical Bodies, use of supporting tools; and
- compare achievements between Technical Bodies.

In case of reactions from stakeholders, EHD will facilitate a dialogue between stakeholders and the Technical Bodies concerned.

The proposed system will:

- make environmental activities of Technical Bodies more transparent to stakeholders;
- allow stakeholders with an interest in environmental issues but not present in a particular Technical Body to identify potential areas of intervention in a resource efficient manner;
- form the basis of the dialogue between Technical Bodies and stakeholders facilitated by the EHD; and
- allow stakeholders to assess Technical Bodies achievements in the environmental field and take subsequent actions if necessary.

2.6 Review of results

To analyse the progress made in the integration of environmental issues and in the greening of standards within Technical Bodies, the outcome shall be evaluated by EHD and the stakeholders.

This evaluation shall include an assessment of the environmental performance of standardization activities of Technical Bodies, including business plans, titles, scopes, NWIPs and finally, the standards.

The assessment shall be complemented by scoring indicators, e.g.

- Are environmental issues addressed in the Business Plan?
- Has EHD been participating in the TC/PC meeting?
- Have environmental aspects been included in the meeting agenda?
- Are any environmental guides used in the work?

Most of the information required to measure these indicators is currently generated by the EHD and will be supported by CCMC data systems. This will allow regularly and systematically collecting data and tracking progress.

The assessment and the scores result in an environmental profile, the use of which is multiple:

- report to stakeholders;
- identify possible gaps in the environmental awareness of Technical Bodies, use of supporting tools; and
- compare achievements between Technical Bodies

3. Roles and responsibilities

3.1 Technical Committees, Project Committees, Working Groups (Technical Bodies)

Technical Bodies have a key role in the process of addressing environmental issues in standardization activities. It is the task of CEN strategic environmental committees (see sub-clause 3.2) to provide Technical Bodies with the information and the tools they need. However, it is the task of the Technical Bodies to develop environmental awareness and to address environmental issues in their standardization projects. They are the ones responsible for the content and the quality of their standards.

Technical Bodies should:

- systematically address environmental issues using the supporting tools available, e.g. ISO Guide 64, CEN Guide 4, Environmental checklist;
- indicate in their Business Plans how they plan to tackle environmental issues in their work;
- review their title and scope in the view of not excluding environmental issues;
- include environmental criteria in new work item proposal and when these are adopted by the TC/PC (formatted resolutions);
- review existing standards to improve environmental performance;
- complete the e-learning package available in the Environmental Framework;
- participate in EHD events to develop their environmental awareness, e.g. training, workshops;
- be open for a dialogue with stakeholders facilitated by EHD; and
- report on their achievements.

Within Technical Bodies it might be useful to share some of those tasks between chairmen/convenors, delegates, experts and secretaries.

While the secretaries might be responsible for e.g. making available existing guides and supervising the use of the environmental checklist, the development of the environmental section in the Business Plan might be a joint action of the whole Technical Body.

3.2 CEN Strategic environmental committees

The strategic environmental committees within CEN, notably CEN/SABE, ENIS and EHD, shall ensure that adequate processes are put in place to:

- raise environmental awareness in CEN;
- provide environmental expertise and recommendations for inclusion of environmental provisions in standards. This might come from external sources to ensure a high quality of environmental advice (external consultants, NGOs, etc...);
- develop and make available supporting tools and solutions;

- facilitate a dialogue between all stakeholders and Technical Bodies to ensure that all stakeholder needs with respect to the integration of environmental issues in standards have been identified and addressed in a transparent process; and
- review the progress made.

There are particular tasks for some of the groups mentioned:

- **for the ENIS Team:** The ENIS team is SABE's team for covering environmental issues in product and service standards. ENIS plays an active role in all coordinating activities. ENIS is a forum for CEN, NSBs and stakeholders to exchange views and to discuss and develop tools and strategies on environmental issues in standards.

ENIS continuously monitors and evaluates the activities of EHD and reviews EHD's strategic planning, priority setting and work plans. ENIS, most notably NSB members in ENIS, should give regular feedback to EHD.

- **for the EHD:** The EHD is responsible for establishing and maintaining the dialogue with Technical Bodies. It offers several types of workshops, promotes tools and approaches via the environmental framework (see sub-clause 2.2.1) and serves as an information hub between the Technical Bodies and the stakeholders via the strategic committees.

The EHD should regularly discuss its work and its strategy in the strategic environmental committees to align work and strategy with the needs of the stakeholders, e.g. NGOs or NSBs.

3.3 Stakeholders

In the CEN system, stakeholders relating to environmental issues in standards are those represented in SABE and ENIS. These include e.g. NSBs, consumer and environmental NGOs, environmental authorities, industry federations or the European Commission.

The main task of stakeholders is to clearly and consistently express their opinions regarding the inclusion of environmental issues in standards in the relevant committees and within the relevant processes.

3.4 NSBs

With the objective to develop environmental awareness and ensure broad stakeholder involvement on all levels, the NSBs are invited to implement an approach at national level which is similar to the approach at CEN level. NSBs should particularly:

- promote the Environmental Framework and the use of supporting tools for addressing environmental aspects;
- consider including mandatory elements in their national standardization process descriptions;

- organize environmental training courses for experts and employees or workshops for selected Technical Bodies;
- report on environmental activities in order to share best practice among CEN members (via national environmental focal points);
- participate in CEN/SABE and the ENIS; and
- ensure balanced stakeholder participation in the national mirror groups.

3.5 Cooperation

Cooperation between involved parties is of utmost importance to promote mutual learning, to share best practice and to solve problems that become very complex when various stakeholders, diverse interests and all levels of standardization are involved.

- **Liaisons for developing consistent tools**

Active liaisons and close cooperation is necessary between all committees that are developing or offering tools and guidance to standards writers on environmental issues in standardization. As this guidance is developed on all levels and both in general and electrotechnical standardization, liaisons are needed to ensure consistency of the toolbox. The development of tools should also involve the users of these tools, notably the Technical Bodies.

- **Take into account the views of stakeholders**

A dialogue between all stakeholders and Technical Bodies has to be facilitated to ensure that all stakeholder needs with respect to the integration of environmental issues in standards have been identified and made transparent (e.g. stakeholder's position on strategies, tools and generic approaches, but also on specific work items).

- **Work in the NSBs**

Much work on environmental issues in standardization is going on in the NSBs. However, these practices are often not shared. NSBs are encouraged to use the strategic environmental committees CEN/SABE and ENIS to get involved in discussions, to report about their national environmental strategies, activities and experiences and to learn from others.

4. Flowchart

The following flowchart gives an overview of the different processes associated with addressing environmental issues in product and service standards and how they relate to each other.

SCOPE

- Procedures, workflows & elements required to better address environmental issues in European product and service standards
- Responsibilities of key players on the process

CALLS FOR ACTION

- Requirement from CEN Technical Committees for consistent approach
- EC COM (2004) 130 – Integration of environmental aspects in standards
- CEN/BT resolution 46/2006 – Draft policy on how to implement an environmental approach in CEN
- Environmental survey – Need for some mandatory elements to make the approach systematic

ELEMENTS	RELATED ACTIVITIES	EXPECTED OUTCOMES	ACTORS*
<p>IDENTIFY PRIORITY AREAS <i>Target the most relevant environmental aspects and the CEN Technical Bodies with the most significant environmental impact</i></p>	<ul style="list-style-type: none"> ▪ Identification of stakeholder needs ▪ Definition of new procedure on stakeholder consultation ▪ Priority setting based on sector, business plans (BP), title, scope and work programme (EHD in consultation with ENIS) 	<ul style="list-style-type: none"> ▪ Revision of existing standards ▪ Initiation of new standardization work ▪ Organization of workshops ▪ Horizontal guidance ▪ Tailored environmental support 	<p>CEN/TC EHD ENIS</p>
<p>PROVIDE ENVIRONMENTAL SUPPORT <i>Provide generic and tailored support to CEN Technical Bodies in addressing environmental issues with the objective to develop awareness and offer various solutions</i></p>	<ul style="list-style-type: none"> ▪ Development of guides, workshops training and other tools that could be either generic or tailored to specific requirements of CEN Technical Bodies See environmental framework: www.cen.eu/sh/ehd ▪ Open environmental workshops <ul style="list-style-type: none"> ○ Platform to share good practice and experience from various stakeholders ▪ External support <ul style="list-style-type: none"> ○ Identify external paid environmental consultants in case of lack of internal expertise 	<ul style="list-style-type: none"> ▪ Limit adverse environmental impacts of standards ▪ Empower TC by developing internal knowledge ▪ Provide guidance on the integration of environmental aspects in BP, NWIP ▪ Develop best practice and horizontal guidance 	<p>CEN/TC EHD Environmental experts NSBs Stakeholders</p>
<p>IDENTIFY POTENTIAL MANDATORY ELEMENTS IN THE STANDARDIZATION PROCESS <i>Useful to introduce a more systematic approach for addressing environmental issues in standardization activities</i></p>	<ul style="list-style-type: none"> ▪ Review title and scope of CEN/TCs and PCs ▪ Inclusion of environmental section in TC BP ▪ Inclusion of environmental section in NWIP ▪ Formatted resolutions on adoption of NWIP ▪ Data collection and report (see below) ▪ Standing item on meeting agenda 	<ul style="list-style-type: none"> ▪ New TC Business plan template with drafting guidance on how to address environmental aspects into standards ▪ New form and additional criteria for assessment of NWIP ▪ TC reporting system 	<p>SABE TF PME EHD CCMC</p>
<p>TRANSPARENCY <i>Transparent system allowing stakeholders to comment on CEN Technical Bodies environmental activities</i></p>	<ul style="list-style-type: none"> ▪ EHD to send relevant information from CEN Technical bodies to ENIS/SABE for comments 	<ul style="list-style-type: none"> ▪ Improved dialogue between stakeholders ▪ Open system allowing stakeholders to assess CEN TCs achievements in the environmental field 	<p>CEN/TC EHD ENIS/SABE Stakeholders</p>
<p>REVIEW OF RESULTS <i>Assessment of progress made in the integration of environmental issues and in the greening of standards</i></p>	<ul style="list-style-type: none"> ▪ Assessment of the environmental performance of standardization activities of CEN Technical bodies ▪ Scoring indicators 	<ul style="list-style-type: none"> ▪ Environmental profile ▪ Report to stakeholder ▪ Identify possible gaps ▪ Compare achievements 	<p>EHD ENIS/SABE Stakeholders</p>

ACTORS, ROLES & RESPONSIBILITIES

ACTORS	ROLES & RESPONSIBILITIES
<p>CEN TECHNICAL COMMITTEES, PROJECT COMMITTEES AND WORKING GROUPS</p>	<ul style="list-style-type: none"> ▪ Be responsible for the content and the quality of their standards ▪ Systematically address environmental issues using the tools available e.g. ISO Guide 64, CEN Guide 4, the environmental checklist ▪ Indicate in their Business Plan how they plan to tackle environmental issues in their work ▪ Review their title and scope in the view of not excluding environmental issues ▪ Include environmental criteria in NWIP (Forms A & N) and when these are adopted ▪ Participate in EHD events to develop their environmental awareness ▪ Be open for a dialogue with stakeholders facilitated by the EHD ▪ Report on their achievements
<p>CEN STRATEGIC ENVIRONMENTAL COMMITTEES (ENIS, SABE, EHD)</p>	<ul style="list-style-type: none"> ▪ Raise environmental awareness in CEN ▪ Provide environmental expertise and recommendations for inclusion of environmental provisions in standards ▪ Develop and make available supporting tools ▪ Facilitate a dialogue between the various stakeholders to ensure respective needs are addressed in a transparent process ▪ Review the progress made
<p>STAKEHOLDERS (REPRESENTED IN SABE & ENIS): E.G. NSBS, CONSUMER AND ENVIRONMENTAL NGOs, ENVIRONMENTAL AUTHORITIES, INDUSTRY FEDERATIONS OR THE EUROPEAN COMMISSION</p>	<ul style="list-style-type: none"> ▪ Clearly and consistently express their opinions in the relevant committees regarding the inclusion of environmental issues in product and services standards
<p>NSBs</p>	<ul style="list-style-type: none"> ▪ Develop environmental awareness ▪ Ensure broad stakeholder involvement at all levels ▪ Promote the Environmental framework and the use of various tools ▪ Organize environmental training courses for experts and employees ▪ Report on environmental activities to share best practice among CEN members ▪ Participate in CEN/SABE and ENIS team ▪ Ensure balanced stakeholder participation in the national mirror groups